

Decision Support Tool

Enabling team-based critical thinking

INITIAL ASSESSMENT

STEP 01	WHAT IS THE SITUATION?		
	INTERNAL	EXTERNAL	
STEP 02	WHO DO WE NEED?		
	LEADERSHIP	EXPERTISE	FUNCTIONS

CRITICAL THINKING

STEP 03	WHAT DO WE KNOW?					
	FACTS/UNKNOWN	ASSUMPTIONS/RELEVANCE	IMMEDIATE ACTIONS			
STEP 04	WHAT MAY HAPPEN?					
	MOST LIKELY	WORST CASE	BEST CASE			
STEP 05	WHAT MIGHT BE THE IMPACTS?					
	PEOPLE	ASSETS	STRATEGY	CONTINUITY	FINANCIAL	REPUTATION

ACTION PLANNING

STEP 06	WHAT DO WE DO?		
	NOW?	LATER?	
STEP 07	WHAT DO WE COMMUNICATE?		
	AUDIENCE	AGREE	DISTRIBUTE AND MONITOR

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